



كوفراسي فوليس دراج مليسيا برحد

**KOPERASI POLIS DIRAJA MALAYSIA BERHAD**

No. 1, Jalan Sulaiman, 50000 Kuala Lumpur.

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Bilangan :

Tarikh : KP/18

22hb. Mac 2018

**“BERJIMAT SAMBIL BERKHIDMAT”**

Pengerusi / Setiausaha / AJK

Ahli Jawatankuasa Kecil Daerah

**KOPERASI POLIS DIRAJA MALAYSIA BERHAD**

Tuan / Puan,

**PEKELILING BERHUBUNG :**

- 1) **PENAMATAN KONTRAK STERLING INSURANCE BROKERS SDN BHD PADA 28/2/2018**
- 2) **PERLANTIKAN ETIQA FAMILY TAKAFUL BERHAD SEBAGAI PENANGGUNG TAKAFUL SKIM KPDRM BAGI TEMPOH 1/3/2018 - 28/2/2019**

**1. LATARBELAKANG**

1.1 Mesyuarat Anggota Lembaga KPDRM yang bersidang pada 26hb. Februari 2018 telah memutuskan untuk melantik **Etiqa Family Takaful Berhad** (“Etiqa Takaful”) sebagai penanggung takaful bagi skim insurans / takaful berkelompok KPDRM dan skim KOP Perubatan bagi tempoh **1/3/2018 hingga 28/2/2019** berikutan penarikan diri oleh Sterling Insurance Brokers Sdn Bhd. KPDRM akan bertindak sebagai wakil korporat kepada Etiqa Takaful dan akan mengurus tadbir sendiri skim-skim insurans / takaful KPDRM.

1.2 Perlantikan Etiqa Takaful walau bagaimanapun tidak melibatkan sebarang perubahan dari segi nilai manfaat serta kadar premium yang berkuatkuasa sebelum ini. (Nota : Bagi KOP Perubatan, kadar premium adalah sama sebagaimana pekeling KPDRM bertarikh 1hb. September 2017 dan 1hb. Februari 2018).

## **2. TUJUAN**

2.1 Pekeliling ini bertujuan untuk memaklumkan semua anggota KPDRM berhubung :-

- 2.1.1 Penamatan kontrak perkhidmatan Sterling Brokers sebagai pengurus tadbir skim serta syarikat-syarikat penanggung insurans yang mereka lantik, berkuatkuasa pada 28/2/2018.
- 2.1.2 Perlantikan Etiqa Takaful sebagai penanggung takaful bagi skim-skim KPDRM berkuatkuasa mulai 1/3/2018 - 28/2/2019.
- 2.1.3 Mengekalkan Asia Assistance Network Sdn Bhd ("AAN") sebagai Pentadbir Pihak Ketiga (TPA) bagi menguruskan kemasukkan wad bagi Skim KOP Perubatan.
- 2.1.4 Peringatan tarikh akhir mengemukakan tuntutan bagi tempoh polisi 1/3/2017-28/2/2018.

## **3. SKIM TAKAFUL BERKELOMPOK MANFAAT KEMATIAN DAN KEMALANGAN (GTL) BAGI TEMPOH 1/3/2018 - 28/2/2019.**

3.1 Lanjutan dari penarikan diri Sterling Brokers, KPDRM telah mengambil langkah meminimumkan impak isu peralihan dengan mengekalkan Etiqa Takaful sebagai penanggung Skim Insurans Kelompok KPDRM.

3.2 Kadar premium dan manfaat skim kekal sebagaimana sebelumnya.

## **4. SKIM TAKAFUL BERKELOMPOK MANFAAT PENGHOSPITALAN DAN PEMBEDAHAN (GHS) BAGI TEMPOH 1/3/2018 - 28/2/2019.**

4.1 Bagi skim GHS atau dipanggil Skim KOP Perubatan, KPDRM turut melantik Etiqa Takaful sebagai penanggung insurans menggantikan MPI Generali Berhad.

4.2 KPDRM walau bagaimanapun mengekalkan Asia Assistance Network (M) Sdn Bhd (AAN) sebagai pentadbir pihak ketiga (TPA) yang akan menguruskan pengeluaran surat jaminan dan kemasukkan ke hospital bagi peserta-peserta skim. Langkah ini juga bertujuan mengurangkan impak isu peralihan penanggung insurans lanjutan dari penarikan diri oleh Sterling Brokers.

4.3 Sehubungan dengan itu, proses kemasukkan ke hospital kekal sebagaimana tempoh terdahulu. Bagi tujuan kemasukkan hospital, peserta skim boleh memaklumkan kaunter kemasukkan wad hospital bahawa :-

#### **Pentadbir Kemasukkan Wad (TPA)**



Talian Perkhidmatan Kemasukkan AAN  
03 78415667

#### **Syarikat Penanggung Takaful**



4.4 Manfaat dan kadar premium skim kekal sebagaimana tempoh sebelumnya sebagaimana Pekeliling KPDRM bertarikh 1hb. September 2017 dan 1hb. Februari 2018. (Kadar premium mengikut umur peserta).

### **5. TARIKH KUATKUASA**

5.1 Perlantikan Etiqa Takaful sebagai penanggung skim dan Asia Assistance Network Sdn Bhd sebagai pengendali kemasukkan hospital berkuatkuasa pada **1hb. Mac 2018**

## **6. NOTIS PERINGATAN TARIKH AKHIR MENGEMUKAKAN TUNTUTAN BAGI TEMPOH POLISI YANG TAMAT PADA 28/2/2018.**

6.1 Lanjutan dari penamatan polisi pada 28/2/2018 bagi kedua-dua skim KPDRM, Sterling Brokers telah memajukan sepucuk surat memaklumkan bahawa :-

### **Skim KOP Perubatan**

- Tarikh akhir penerimaan tuntutan baru ialah pada **12/04/2018**
- Tarikh akhir penerimaan dokumen / dokumen yang belum lengkap ialah **15/04/2018**
- Tarikh akhir penerimaan dokumen oleh MPI Generali ialah pada **30/4/2018. Tiada tuntutan yang akan diterima oleh MPI selepas tarikh ini.**

### **Skim Kelompok KPDRM**

- Tarikh akhir penerimaan tuntutan baru ialah pada **12/04/2018**
- Tarikh akhir penerimaan dokumen / dokumen yang belum lengkap ialah **15/04/2018**
- Tarikh akhir penerimaan dokumen oleh Etiqa Takaful ialah **satuh tahun dari tarikh kemalangan / kejadian.**

6.2 Sehubungan dengan itu, kami mohon kerjasama untuk menghebahkan perkara ini kepada anggota-anggota di daerah tuan/puan. Selain itu, di Lampiran 1, kami sertakan senarai tuntutan-tuntutan tertangguh oleh anggota disebabkan oleh dokumen yang belum lengkap. Mohon semakan tuan/puan untuk dihebahkan kepada anggota dan seterusnya memajukan dokumen-dokumen yang berkenaan sebelum tarikh yang dinyatakan di atas.

7.1 Ekoran dari penarikan diri oleh Sterling Brokers, KPDRM telah mengambil langkah-langkah yang sewajarnya bagi meminimumkan impak ke atas isu-isu yang bakal dihadapi oleh anggota peserta skim dalam tempoh peralihan penanggungian skim. Komitmen dan kerjasama dari tuan/puan selaku wakil KPDRM di daerah-daerah amatlah ditagih

supaya perkhidmatan terbaik kepada anggota dapat di kekalkan. Oleh yang demikian, atas khidmat dan jasa tuan/puan kami dahului dengan ucapan ribuan terima kasih.

Sekian.

**“SEJAHTERA BERSAMA KOPERASI PDRM”**

Yang Benar

  
**DATO' ZULKAPLI BIN AHMAD**  
Setiausaha

s.k 1. Pengerusi  
2. Anggota Lembaga Koperasi

SKIM KELOMPOK DAN SKIM PERUBATAN CLAIM NOT COMPLETE

NO	NAME	POLICE ID	PHONE NUMBER	STATUS	POLICIES
1	RASKHAIRUL AQIL B RASZAL	R0192527	010-2722352	KIV :- Copy Of IC 9/11/2018 BROTHER NOTED DOCUMENT REQUIRED-WILL POST ONCE DOCUMENT READY -MOTHER SAID MEMBER NO IC	GPA
2	RONAIZI BIN ROZALI	R0156660	014-6432133	KIV:- 1-LICENSE -SMS MEMBER ABOUT REQUIRED DOCUMENT 10/01/2018-MEMBER NOTED WILL FAX THE LICENSE 02/03/2018-FOLLOW UP MEMBER	GPA
3	HASSAN B KADIR	R0082773	019-4376521	KIV :- 10/01/2018-WIFE INFORMED FARAIID STILL IN PROCESS	GPA
4	WALTER BIN DENNIS INTIANG	R0132140	019-8133483(AJKD DIN)	KIV :- 14/09/2017-KIV:BENEFICIARY NAME:(FATHER) DENNIS BIN APAK 1-I/C FATHER 2-BANK PASSBOOK 3-BIRTH CERTIFICATE <del>4-POST MORTEM</del>	GPA
5	MOHAMMAD FAIZAL B ABD RAZAK	R0138801	013-3526521	KIV :- 02/11/2017-KIV: 1-MEDICAL REPORT -MEMBER NOTED DOCUMENT REQUIRED WILL POST TO KPD ONCE DOCUMENT READY10/01/2018-MEMBER INFORMED HE STILL WAITING FOR MEDICAL REPORT FROM HOSPITAL READY	GPA
6	MOHD AZAD B NORDIN	R0115191	019-278511	KIV:- 28/09/2017-CALLED MEMBER-VMAIL-SMS 10/01/2018-CALLED MEMBER-CANNOT BE REACHED	GHS
7	MOHAMAD AZREEN B ANUAR	R0192513	016-3960388 (AJKD)	KIV: 1-POST MORTEM 2-POLICE REPORT -SMS TO AJKD REQUIRED DOCUMENT -10/01/2018-AJKD INFORMED THAT HE STILL NOT RECEIVE ADDITIONAL DOCUMENT FROM MEMBER	GPA
8	MOHD KHAIRUL ANUAR BIN MAHMOOD	R0153322	010-4059080	KIV: 1-MC 08/09/2017-MEMBER SAID HIS DEPARTMENT LOST HIS MC, HE STILL SEARCHING FOR COPY OF MC 10/01/2018-CALLED MEMBER 3X NO ANSWER-SMS 02/03/2018-CALLED MEMBER REQUEST COPY OF MC	GPA
9	AHMAD SYAHIDAN B SEMSUDDIN	G0022461	011-40260000	KIV: 1-POLICE REPORT 2-LICENSE -SMS TO MEMBER ABOUT DOCUMENT REQUIRED 02/03/2018 - CALL NO ANSWER/SMS REMINDER	GPA
10	MOHD YUSOF BIN OTHMAN	R0105434	011-24114001	KIV: 1-MEDICAL REPORT 2-BANK PASSBOOK 3-CONTINUE MC -03/01/2018-INFORMED AJKD ADDITIONAL DOCUMENT-NOTED -10/01/2018-CALLED AJKD 3X-NO ANSWER-SMS	GPA
11	HELMY B BUNTAL	R0138885	019-9561447	KIV: 1-ACCIDENT REPORT 2-MEDICAL REPORT 3-LICENSE -10/01/2018-CALLED NO ANSWER-SMS	GPA
12	AHMAD SUKRI BIN SAMSUDIN	R0148243	017-4690952	KIV: 1-LICENSE -SMS MEMBER ABOUT REQUIRED DOCUMENT 10/01/2018-MEMBER NOTED WILL FAX THE LICENSE 02/03/2018-FOLLOW UP MEMBER	GPA
13	AHMAD TRIDI BIN MD ISA	R0082408	018-9003100	KIV: 1-POLICE ID 2-BANK PASSBOOK 3-ACCIDENT REPORT 4-MEDICAL REPORT 5-LICENSE 01/06/2017 ALREADY SMS/WHATSAPP TO MEMBER	GPA
14	MOHD ELZAIRY B ROZAIDE	R0200772	011-31541887	KIV: 1-ACCIDENTAL REPORT 2-LICENSE 3-DISCHARGE NOT(IF ANY) 4-MEDICAL REPORT -WHATSAPP MEMBER REQUIRED DOCUMENT -10/01/2018 MEMBER INFORMED HE CANNOT GIVE THE	GPA
15	IDRIS B ABDUL RAHMAN	S0013475	012-6727706	KIV: 1-MEDICAL REPORT -MEMBER NOTED WILL POST TO KPD ONCE DOCUMENT READY -10/01/2018-CALLED MEMBER-NO ANSWER-SMS -02/03/2018-SMS MEMBER REQUEST THE MEDICAL REPORT	GPA

16	ZAHIR RAMDZAN B ZAINUDDIN	R0123443	012-5558217	KIV: 1-LICENSE 2-BANK PASSBOOK -SMS TO MEMBER -10/01/2018-CALLED MEMBER NO ANSWER-SMS -20/03/2018-CALLED MEMBER TO REMIND DOCUMENT	GPA
17	LEE SEW KIM	S0011455	013-5306434	KIV: 1-BANK PASSBOOK 2-LICENSE -INFORMED AJKD REQUIRED DOCUMENT-NOTED -06/09/2017-FOLLOW UP-MEMBER INFORMED ALREADY PASS THE DOCUMENT TO AJKD -07/09/2017-MEMBER INFORMED WILL POST AGAIN THE	GPA
18	ABDUL AZIZ BIN HASSAN	R0093973	012-25296496 NOT IN SERVICE	KIV: 1-POLICE ID 2-BANK PASSBOOK OF BENEFICIARY -13/06/2017-INFORMED WIFE THE REQUIRED DOCUMENT-WIFE NOTED -10/01/2018-CALLED WIFE NO ANSWER-SMS -02/02/2018-NO NOT IN SERVICE	GPA
19	BORHAN B SIDEK	R0101377	017-6641403 019-6631377 AHLI	KIV: 1-MEDICAL REPORT 2-LICENSE 3-BANK PASSBOOK -INFORMED AJKD NOTED THE ADDITIONAL DOCUMENT WILL POST TO KPD -10/01/2018-CALLED AJKD NO ANSWER-SMS	GPA
20	ABANG QUYYUM IZWAN BIN ISMAIL	R0195336	011-31065636	KIV: 1-POST MORTEM 2-ACCIDENTAL REPORT 3-LICENSE -CALLED DAUGHTER INFORMED THAT DOCUMENT WE REQUIRED-NOTED	GPA
21	YUSUF BIN ISMAIL	R0152177	014-5386457	KIV: MOTHER:ROHANI BINTI IBRAHIM 1-POST MORTEM 2-MEDICAL REPORT 3-LICENSE 4-I/C BENEFICIARY 5-BANK PASSBOOK BENEFICIARY	GPA
22	MACDONALD BASKAL	R020507	019-5828569	KIV: 1-ACCIDENTAL REPORT 2-POST MORTEM -CALLED WIFE&SON NO ANSWER-SMS+LEAVE MSG -22/01/2018-CALLED WIFE&SON STILL NO ANSWER -02/03/2018-CALLED FOLLOW UP THE PENDING DOCUMENT	GPA
23	DZUL KARNAIN BIN ABDUL RAHAMAN	R0124882	019-9832546	KIV: 1-MEDICAL REPORT 2-LICENSE 3-BIRTH CERTIFICATE 4-BANK PASSBOOK I/C SON:ANSIDING BIN SUMAYAN(CONFIRM BIOGOCAL SON OR NOT)	GPA
24	MOHD SHUAIB BIN MOHD YAAKUB	R0198231	018-3255683	KIV: 1-MEDICAL REPORT 2-DISCHARGE NOTE(IF ANY) -AJKD NOTED THE DOCUMENT REQUIRED	GPA
25	MUHAMMAD ZUHAIRI BIN HAIRO AZAM	R0193829	09-2716222 019-9558822	KIV: 1-LICENSE 2-MEDICAL REPORT -CALLED MEMBER VMAIL -07/12/2017-CALLED-VMAIL-SMS 26/12/2017-CALLED AJKD INFORMED DOCUMENT REQUIRED, MEMBER HAVE CONTINUE MC 26/12/2017 UNTIL JAN 2018	GPA
26	MOHD AZLAN BIN HASSIM	R0195371	014-5007334	KIV: 1-POLICE REPORT 2-DRIVING LICENSE -15/02/2018-CALLED MEMBER-NO ANSWER-SMS TO MEMBER REQUEST DOCUMENT	GPA
27	BALASUPRAMANIAM A/L DURAISAMY	G0017339	011-26397160	KIV: 1-BANK PASSBOOK 2-LICENSE -AJKD NOTED THE DOCUMENT REQUIRED	GPA
28	KAMARUDIN BIN HASHIM	R0149258		KIV: 1-POST MORTEM/MEDICAL REPORT 2-LICENSE -14/02/2018-CALLED WIFE INFORMED DOCUMENT REQUIRED-NOTED	GPA
29	BURHANUDIN BIN MUHAMAD RAFID	R0144560	019-7080010	KIV: 1-POST MORTEM 2-LICENSE -12/12/2017-INFORMED AJKD DOCUMENT REQUIRED-NOTED- -03/01/2018-FOLLOW UP-AJKD INFORMED THAT THE POST MORTEM ALREADY POST EOM DEC17, JUST STILL PENDING LICENSE	GPA
30	LOW NYUK CHIAN	R0113531	016-6190929	KIV: 1-BIRT CERTIFICATE -CALLED AJKD MADI-VMAIL -CALLED AJKD ANUAR NOTED THE DOCUMENT REQUIRED-NO FAX GIVEN	GPA
31	MOHD HISAIRUDIN BIN HASHIM	R0171867	189714781	KIV: 1-BANK PASSBOOK 2-DRIVING LICENSE -CALLED AJKD NOTED THYE DOCUMENT REQUIRED	GPA

32	ZAINUDDIN BIN HUSSEIN	R0104922	197915774 0137557629	KIV: 1-DRIVING LICENSE 2-BANK PASSBOOK -15/02/2018-SMS TO AJKD DOCUMENT REQUIRED	GPA
33	RENIH BIN ANSIDING	R0157479	03-26002222	KIV: 1-POLICE ID 2-BANK PASSBOOK -15/02/2018-SMS TO AJKD REQUIRED DOCUMENT	GPA
34	AHMAD ISWAIZANI BIN AHAMAD ISMA	G0019726	AJKD EN RAHIM	KIV: 1-MEDICAL REPORT&POST MORTEM 2-ACCIDENT REPORT 3-LICENSE -AJKD ENCIK ABDUL AZIZ NOTED REQUIRED DOCUMENT -23/02/2018-FATHER'S NUMBER-NOTED DOCUMENT REQUIRED POST MORTEM STILL IN PROCESS	GPA
35	ASRIZAL BIN ALWI	R0160672	168787440	KIV: 1-MEDICAL REPORT 2-BANK PASSBOOK -NO PHONE DETAILS -06/02/2018-REQUESTED H/P FROM EN NARUL -13/02/2018-INFORMED AJKD DOCUMENT REQUIRED -21/02/2018 RECEIVED MEDICAL REPORT STILL PENDING	GPA
36	MOHAMAD BIN MOKHTAR	R0089684	019-9891494	KIV: 1-MEDICAL REPORT 2-ACCIDENTAL REPORT -27/12/2017-AJKD NOTED REQUIRED DOCUMENT	GPA
37	NOOR SURAN BIN ABDUL WAHAB	G0013052	AJKD	KIV: 1-LICENSE 2-MEDICAL REPORT -CALLED MEMBER NO ANSWER-SMS TO MEMBER REQUEST DOCUMENT REQUIRED	GPA
38	MOHAMAD NOR HIESHAM BIN ABDUL	R0174956	017-2874399	KIV: 1-LICENSE -AJKD NOTED REQUIRED DOCUMENT	GPA
39	MOHAMAD AZLAN BIN AMIZAN	R0196486	019-3777653 011-32703428 BROTHERS	KIV: 1-MEDICAL REPORT 3-LICENSE(IF ROAD ACCIDENT) 20/11/2017-FOLLOW UP-AJKD NOTED THE DOCUMENT REQUIRED 02/03/2018-CALL BROTHER NO ANSWER	GPA
40	AHMAD FAUZI BIN KAMAT	R0133871	012-2549280 019-3068083	KIV: 1-LICENSE 2-MEDICAL REPORT -11/9/2017-CALLED MEMBER-VMAIL 15/11/2017-FOLLOW UP-SMS TO MEMBER	GPA
41	MOHD AZLIN BIN MOHAMMAD	R0127073	AJKD RODZIAH	KIV: 1-MEDICAL REPORT 2-LICENSE 3-BANK PASSBOOK -8/12/2017-SMS TO MEMBER DOCUMENT REQUIRED -20/12/2017-CALLED MEMBER-NOTED WILL POST THE DOCUMENT	GPA
42	WAN MUHAMMAD ATIF BIN WAN NAS	R0202458	199329279	KIV: 1-ACCIDENTAL REPORT -22/12/2017-FOLLOW UP-STILL NOT RECEIVE ANY DOCUMENT FROM MEMBER	GPA
43	MOHD AQRA BIN SIDEK	R0203734	019-5515341	KIV: 1-BANK PASSBOOK -27/12/2017-CALLED MEMBER-VMAIL-SMS. CALLED BALAI UNIT MPV-MEMBER MEMBER NOT AT OFFICE TODAY	GHS
44	ALFIAN NOR BIN ALI	R0184915	016-8384478	KIV: 1-MEDICAL REPORT -CALLED MEMBER-NOAS-SMS -05/12/2017-CALLED NOAS-SMS -08/01/2018-STILL NOAS 2X-LEAVE VMAIL MSG+SMS -20/02/2018-CALLED AJKD EN SALMAN REQUESTED FOR DOCUMENT REQUIRED HE CLAIMED THAT HE ALREADY	GPA
45	AB RAZAK BINSHAMSUDDIN	R0093422	AJKD NARUL	KIV-NO TELEPHONE NO 1-POLICE ID 2-BANK PASSBOOK 3-REPORT POLICE 4-MC 5-LICENSE 20/02/2018 SMS TO AJKD REQUESTED DOCUMENT	GPA
46	ZAINI BIN CHONG AH YONG@MOHD SR	R0117047	126993246	KIV: 1-MARRIAGE ERTIFICATE 2-BANK PASSBOOK -29/01/2018-CALLED BALAI AJKD NOT AT OFFICE THIS WEEK -12/02/2018-REQUESTED FOR H/P NO AJKD-CALLED NOT REACHED-LEAVE MSG -20/02/2018 AJKD NOTED DOCUMENT REQUIRED WILL POS	GPA
47	JASNI BIN AHMAD	R0115221	017-3054698	KIV: 1-LICENSE -CALLED NOAS-SMS 04/10/2017-CALLED RINGING THEN VMAIL-VMAIL MSG 04/01/2018-VMAIL-LEAVE VMAIL-MSG	GPA



48	MUHAMMAD HAFIZIE BIN ABDUL RAH	R0199438	AJKD AZRAWANI	KIV: 1-POST MORTEM 2-MEDICAL REPORT 3-POLICE REPORT -MEMBER NOT DRIVING-AJKD NOT AT OFFICE-LEAVE MSG -29/12/2017-CALLED AJKD HASLINA INFORMED DOCUMENT REQUIRED WILL POST ONCE RECEIVED DOCUMENT	GPA
49	MUHAMMAD HAFIZ BIN SHAHABUDIN	R0202452	AJKD SM HAIDAH	KIV: 1-LICENSE 2-ACCIDENTAL REPORT 3-POST MORTEM -CALLED IPD BRICKFIELDS NOAS -09/01/2018-CALLED VMAIL-SMS -18/01/2018 FOLLOW UP INFORMED DOCUMENTN REQUIRED	GPA
50	KHALIL BIN ABDUL MUID	R0083561	177885351	KIV:(UNCONTACTABLE) 1-VALIDITY DATE LICENSE 2-BANK PASSBOOK 3-MEDICAL REPORT -06/02/2018-GOT HELP FROM AJKD EN NARUL TO GET MEMBER'S H/P-AJKD NOTED DOCUMENT REQUIRED -12/02/2018 RECEIVED LICENSE FROM AJKD EN NARUL STILL	GPA
51	MOHAMMAD FAZIL BIN MOHAMMAD P	R0196950	175108696	KIV: 1-MEDICAL REPORT 2-BANK PASSBOOK 07/02/2018-SMS TO MEMBER REQUEST ADDITIONAL DOCUMENT	GPA
52	MAT NAWI BIN JUSOH	R0082020	139800070	KIV: 1-LICENSE 2-MEDICAL REPORT -CALLED AJKD INFORMED DOCUMENT REQUIRED-AJKD NOTED -06/02/2018-CALLED MEMBER-NOAS-VMAIL-SMS	GPA
53	MOHD SHAHRIL BIN KAMARUDIN	S0017038	166376793	KIV: 1-LICENSE 2-POLICE ID -30/01/2018-MEMBER NOTED WILL POST ONCE DOCUMENT READY	GPA
54	NORMAN BIN MAT	R0141158	122578961	KIV: 1-MEDICAL REPORT -30/01/2018-CALLED MEMBER-CANNOT BE REACHED -05/02/2018-CALLED NO ANSWER-SMS REMINDER	GPA
55	MOHD AZLI BIN AB RAHMAN	R0114739	139069624	KIV: 1-MEDICAL REPORT 30/01/2018-CALLE MEMBER-CALL REJECTED	GPA
56	SENELINUS BIN STANISLAUS	R0112827	89889061	KIV: 1-MEDICAL REPORT -MEMBER NOTED DOCUMENT REQUIRED-WILL POST)	GPA
57	ABD WAHAB BIN ARIF	R0083274	017-6962232	KIV: 1-ADDITIONAL MC(IF ANY)-ALREADY INFORMED AJKD FOR CONTINUE MC-HE WILL DOUBLE CONFIRM WITH MEMBER, MEMBER RETIRED ALREADY -18/01/2018-INFORMED AJKD MEMBER'S INSURANCE ALREADY STOP BECAUSE OF PREMIUM NOT RECEIVE-NOTED AJKD WILL FOLLOW UP AGAIN ABOUT ADDITIONAL MC	GPA
58	NICK MAZUAN SHAH BIN JAYA SHAH	R0168506	019-2818291	KIV: 1-DISCHARGE NOTE 2-ACCIDENTAL REPORT 3-POLICE ID 4-BANK PASSBOOK 5-LICENSE -CALLED NO ANSWER SMS	GHS
59	MOHAMAD KAMAL BIN ABDULLAH TH	G0018951	390516222 192818291	KIV: 1-LICENSE -MEMBER NOTED DOCUMENT REQUIRED -09/01/2018-REMIND MEMBER ABOUT DOCUMENT -10/01/2018-CALLED MEMBER-NO ANSWER-SMS REMINDER	GPA
60	MUHAMAD ZULKEPLI BIN YUSOF@JA	R0132784	136392784	KIV: 1-MARRIAGE CERTIFICATE 2-POST MRTEM -02/02/2018-CALLED MOTHER-NO ANSWER-SMS	GPA
61	SCOTT ANAK ANDREW LENSAP	R0142133	016-2690133	KIV: 1-BANK PASSBOOK 2-ACCIDENTAL REPORT 3-LICENSE -08/02/2018-SMS TO AJKD REMINDER ABOUT DOCUMENT REQUIRED -02/02/2018 - CALL NO ANSWER	GHS
62	HILMIFARIZAL BIN SAAD	G0021807	097752200/345 017-6398538	KIV: 1-MEDICAL REPORT 2-POLICE ID 3-BANK PASSBOOK -13/02/2018-MEMBER CALLED IN-INFORMED WE REQUIRED DOCUMENT	GPA
63	NAZALI BIN HARUN	R0102221	013-9277063	KIV: 1-ACCIDENTAL REPORT 2-POLICE ID 3-BANK PASSBOOK -17/07/2017-CALLED MEMBER&AJKD NOTD DOCUMENT REQUIRED -17/01/2018 FOLLOW UP CALL MEMBER&AJKD	GPA

64	SURESH A/L RAMANATHAN	R0118126	013-4602335 No not in service	KIV: 1-POLICE ID 2-DISCHARGE NOTE 3-POLICE REPORT 4-BANK PASSBOOK 5-LICENSE(IF ROAD ACCIDENT) 07/02/2018-SMS TO MEMBER REQUESTED FOR DOCUMENT	GPA
65	MOHD FUZAIRY BIN A PUAD	R0165906	012-2290681 No Not In Service	KIV: 1-POLICE ID 2-ACCIDENT REPORT -24/01/2018-MEMBER NOTED ADDITIONAL DOCUMENT -07/02/2018-SMS MEMBER REQUEST DOCUMENT	GPA
66	NURAZURA BT MINHAD	R0188722	017-8990919 AJKD EN MAZLI	KIV :- 13/2/2018 CALLED AJKD TO CONFIRMED ACCIDENT/ILLNESS) 1. ID CARD 2. BANK ACCOUNT PASSBOOK 3. POLICE REPORT/ACCIDENT REPORT 4. DRIVING LICENSE 02/03/2018 SMS TO AJKD REQUEST DOCUMENT	GPA
67	NURUL ESZNY AMYNE D/O ESHAR B S	R0117646	019-4508787	KIV :- 1. ID CARD 2. COPY ACCOUNT BANK 3. COPY OF IC 8.3.2018 - Call member to request document.	GHS
68	RAJA JANALIAH	R0106304	012-3637657	KIV :- 1. ORIGINAL RECEIPT/BILL DOCUMENT 29.9.2017 - SMS TO MEMBER REQUEST ORIGINAL DOCUMENT FOR PROCESS CLAIM.	GI IS
69	SHAHIEDDAN	G0011227	019-9101227	KIV :- 1. ORIGINAL RECEIPT/BILL DOCUMENT 12.10.2017 - SMS TO MEMBER REQUEST ORIGINAL DOCUMENT FOR PROCESS CLAIM.	GHS

DISEDIAKAN OLEH : STERLING INSURANCE BROKERS SDN BHD

DITERIMA OLEH :

TARIKH : 09/03/2018

TARIKH :